



Parent Portal Access Information

iParent

We are pleased to announce that the Parent Portal is now available via a website and a free app on your smart phone or tablet.

The iParent App offers a fantastic new way to gain quick access to your child's school information and keep up-to-date with how well they are getting on at school. We are working to put all modules online, this will be achieved in stages as we become more confident with all its functionality.

Simple to use, your personalised dashboard is organised across five key tabs:

My Children – for access to profile menus for each child you have at our school including information such as:

- attendance records, (please note: this will only reflect the statutory am (P1) and pm (P5) registrations and not every lesson)
- exam results
- reward notifications
- reports and assessments (these will follow for the next reporting period)
- timetables

Communication – an area where you can update contact details, view any communication history and manage communication subscriptions.

Information – the school information hub with quick access to our school directory (and in the future the calendar and news items).

Notifications – manages messages from the school.

Dashboard – once active, the dashboard will allow you to view a snapshot of relevant notifications, news and calendar events by date. This is under development.

You MUST register via the weblink below, selecting *create account*, using your unique Parent Portal number and password information as emailed to you by the school office before you can download and set up the app:

Web Address: <https://cranbrook.parents.edgen.cloud/>

Once you have set your account up, you will be able to login via the app.

School Code for app: CRANB

The iParent App is available for iOS and Android devices. You can download it for free from Google Play or the Apple Store by following the links below:

Download for iOS - <https://apps.apple.com/gb/app/iparent-app/id959615129>

Download for Android -

https://play.google.com/store/apps/details?id=com.isams.portal.parent&hl=en_GB&gl=US

If you have any problems/issues logging in, please e-mail reception@cranbrook.kent.sch.uk.

Safe and Secure

The data shared via the iParent App is protected using sophisticated data encryption and device management methods to ensure that it cannot be accessed by unauthorised personnel. If your mobile device is lost or stolen, please let us know as soon as possible. We can immediately stop any access to the App and delete all data. In this case, please call the school office on 01580 711 800.

We hope you find the iParent app a valuable new channel for receiving and sharing information about your child.