

**SGN**

Your gas. Our network.

Wotton Road  
Kingsnorth Industrial Estate  
Ashford  
Kent  
TN23 6LL

14 February 2020

Dear Customer

**Essential gas mains replacement work in the High Street, Cranbrook**  
**Notification of gas works**

We are planning essential work to upgrade the gas network in the High Street, Cranbrook over the coming months. Our £625,000 project involves the replacement of old, metal gas mains with new plastic pipe to ensure a continued safe and reliable gas supply.

We have planned this work in close collaboration with Kent County Council, Cranbrook & Sissinghurst Parish Council, and Councillor Seán Holden to ensure we minimise disruption to the local community. Our project will start on Tuesday 14 April and will last approximately eleven weeks.

As agreed with the local authority, we'll be working Monday to Friday from 7am to 7pm, and on Saturdays from 8am to 1pm. We are mindful of people who live in the area and will try to minimise noisy activities where possible.

Our project will begin on Tuesday 14 April in the High Street. To ensure everyone's safety, we'll need to close the High Street between its junction with the A229 Angley Road and Cranbrook Fire Station. Through network planning and downsizing our pipes, we've been able to reduce the road closure from a planned 12 weeks down to two weeks. We'll also need to close New Road during this phase. A signed diversion will be in place for motorists and access for residents will be maintained.

Once we've completed our work in the High Street, New Road will remain closed for two further weeks while we continue to upgrade our gas mains. We will then pause our work for the VE Day celebrations.

From Monday 11 May, we'll be working in the A229 Angley Road from the war memorial to the junction with Wheatfield Way for approximately seven weeks. We'll need to install temporary traffic lights around our work area to keep everyone safe and the traffic flowing.

In July, we will then work in Bakers Cross between its junctions with Frythe Way and Dorothy Avenue for approximately two weeks. We'll need to install temporary traffic lights during this phase to keep everyone safe.

You can find a map of our work overleaf.

We understand that people can get frustrated by roadworks. However, the new plastic pipe has a minimum lifespan of 80 years. This means that when the work is complete, Cranbrook residents will continue to enjoy the benefits of a safe and reliable gas supply for years to come.

Smell gas?  
Call 0800 111 999

SGN is a brand name of Southern Gas Networks plc  
Registered in England & Wales No. 05167021  
Registered Office: St Lawrence House | Station Approach | Horley | Surrey RH6 9HJ



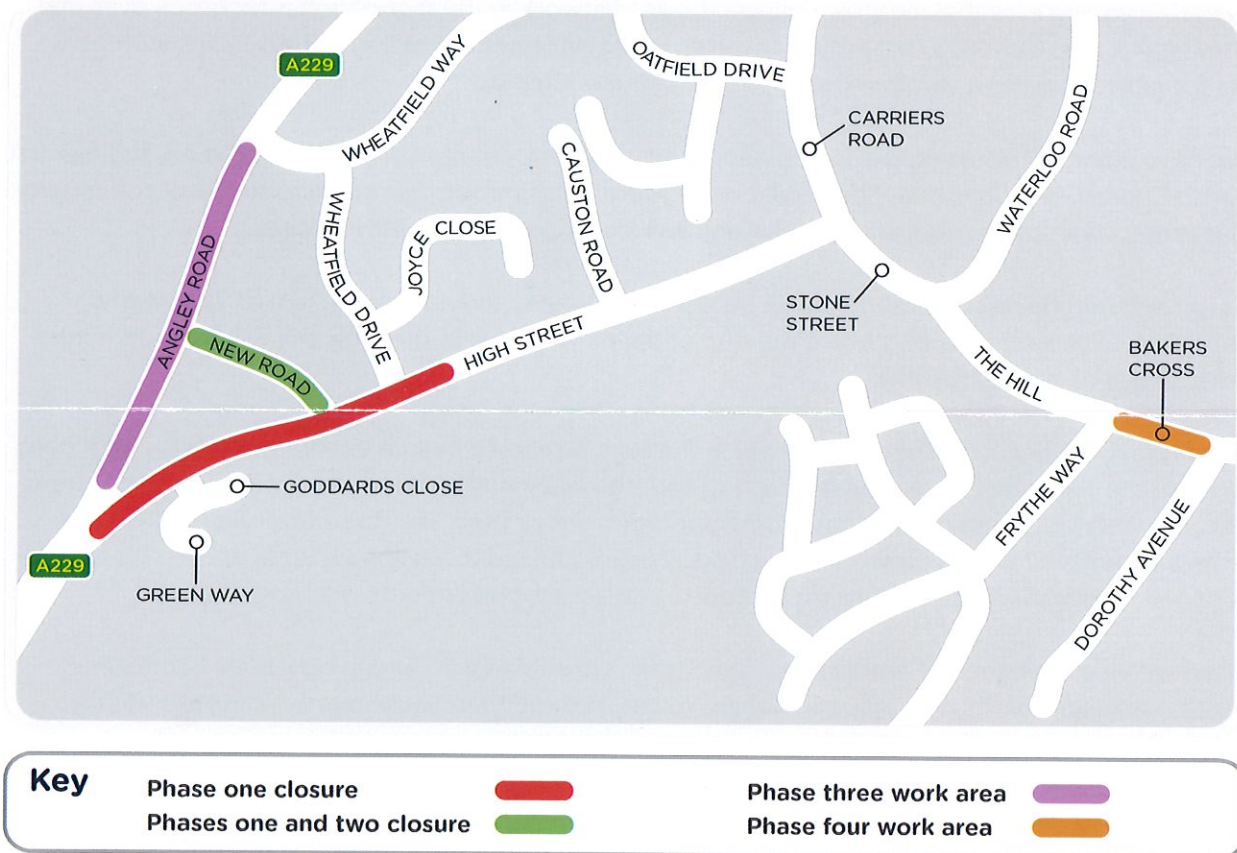
# SGN

Your gas. Our network.

If you have any enquiries about our Cranbrook project, please contact our Customer Service team on 0800 912 1700.

Yours faithfully

Steve Fitzpatrick  
Project Manager



Smell gas?  
Call 0800 111 999

SGN is a brand name of Southern Gas Networks plc  
Registered in England & Wales No. 05167021  
Registered Office: St Lawrence House | Station Approach | Horley | Surrey RH6 9HJ